

CaringMatters

Formerly Hospice Caring

# Pearls of Hope Gala

Celebrating 30 Years of Service

## Honoring & Remembering



Corporate  
Leadership:  
M&T Bank



Legacy: In honor  
of Irma Poretsky  
& memory of  
Lester Poretsky



Loyalty:  
Steven Ornstein,  
EDGE Floral  
Event Designers

Saturday, September 21, 2019

Columbia Country Club, Chevy Chase, MD

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# Program

## Reception and Silent Auction

### Introduction and Invocation

The Honorable Craig Rice, Master of Ceremonies

### Welcome

The Honorable Sidney Katz and Sally Katz, Gala Co-Chairs  
Allison Stearns, CaringMatters Executive Director

### Corporate Leadership Award

Presented to Kevin Kane on behalf of M&T Bank  
by Bill Hard, CaringMatters Board Member

### Remarks

The Honorable Cheryl Kagan, CaringMatters Trustee

### Dinner

#### Legacy Award

Presented to Irma Poretsky  
By Vivian Bass, CaringMatters Board Member

#### Live Auction

The Honorable Craig Rice

#### Loyalty Award

Presented to Steven Ornstein, EDGE Floral Event Designers  
By Penny Gladhill, Director of Volunteer Helping Hands

#### Penny's Pearls

Nancy Richardson, CaringMatters Board Chair

#### Volunteer Helping Hands Video

Video by Montgomery County Council Television

#### Fund A Need

The Honorable Craig Rice

#### The Legacy Circle

Tori Tomlinson, CaringMatters Board Member

#### Closing & Thank You

The Honorable Craig Rice

#### Dessert & Coffee Reception



Tweet about tonight's gala @CaringMatters using #PearlsofHope

# Welcome

Welcome to the 2019 Pearls of Hope Gala celebrating CaringMatters and 30 years of service to the Montgomery County community! Thank you for joining us as we reflect back on all we have accomplished and look to the future. During this time of reflection, we want to recognize your generous support and honor the dedication and extraordinary work of our volunteers and staff. Without you, this important work would not be possible.

The people who come to CaringMatters seeking compassion and support are facing some of life's most difficult and painful challenges – serious illness and grief. CaringMatters volunteers and staff use their training and expertise to provide not only resources and services, but also understanding and empathy. They help the community view illness and grief as part of our shared humanity. Their support reveals the pearls of hope that light up possible paths toward healing.

Every day, we are proud to help lead this organization and work side by side with incredible people. Their energy and dedication is truly inspiring. As we move into a new decade of service, we remain committed to our core mission of providing compassionate support, without charge, to every member of our diverse community. Language, customs and views may differ, but the human urge to support each other during difficult times rises above. At CaringMatters, we always keep that in mind.

Please enjoy tonight's festivities, as well as the fine food and delightful company. Thank you so much for joining in our celebration and for your continued generous support of CaringMatters.

Most Sincerely,



Nancy Richardson, RN  
Chair, Board of Directors



Allison Stearns, MS, MPH, LCPC  
Executive Director



Like us on facebook! [www.facebook.com/CaringMatters.org](http://www.facebook.com/CaringMatters.org)

# Celebrate our Honorees

## Corporate Leadership Award: M&T Bank

(Award presented by Bill Hard, CaringMatters Board Member)

An inspiring comment or story can spark a special relationship between a nonprofit and a corporate partner. That exact scenario played out several years ago when a CaringMatters' Board Member was sharing his pride in the organization with friend and business associate from M&T Bank. That conversation paved the way for a partnership between M&T Bank and CaringMatters that has grown strong and continues today. M&T Bank is a prominent presence in Montgomery County.

A Fortune 500 company, M&T is made up of 17 community bank regions and more than 780 branches across several states. Despite their size, they maintain close connections and generously support organizations in the communities they serve. CaringMatters is honored to be among the select organizations that benefit from their kindness, corporate values and focus on families.

The logo for M&T Bank, featuring the letters 'M&T' in a large, bold, serif font, followed by the word 'Bank' in a smaller, sans-serif font.

Understanding what's important®

## Celebrate our Honorees

### Legacy Award: In Honor of Irma Poretsky & Memory of Lester Poretsky

(Award presented by Vivian Bass, CaringMatters Board Member)

Irma Poretsky and her late husband, Lester, have been familiar figures in philanthropic circles in Montgomery County for many years. Their involvement and generosity has helped nonprofits across the area grow and more positively impact the community. Since Lester's death in 2012, Irma has continued to honor his legacy of generosity.

When Irma learned about CaringMatters from a friend, she was deeply touched. She knew personally how impactful and comforting these services can be for people facing serious illness and the end of life. Her compassionate and philanthropic spirit guided her initial support of CaringMatters several years ago. Irma continues to be a loyal champion of CaringMatters' work. She explains her motivation to give to local charities by saying, "if I can't help them, who will!"



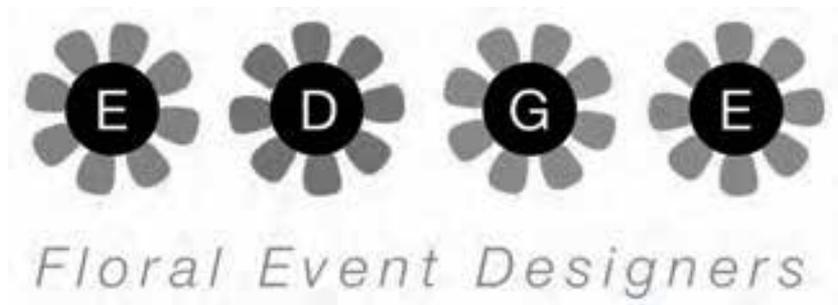
## Celebrate our Honorees

### Loyalty Award: Steven Ornstein, EDGE Floral Event Designers

(Award presented by Penny Gladhill, Director of Volunteer Helping Hands)

Steven Ornstein's relationship with CaringMatters began in the early 1990's when he met Penny Gladhill, CaringMatters' founder. He was immediately drawn to the organization and provided beautiful décor for early fundraising events. Steven jumped in wherever he was needed, including modeling in a fashion show. As the years have gone by, he has become more involved, joining the Board of Trustees, serving on event committees and donating floral creations for CaringMatters' events. Steven proudly proclaims that he will never say no to CaringMatters.

"There are so many stories of people greatly impacted by CaringMatters' services. It takes a special kind of person and an extraordinary organization to do the work they do. I am so proud to see how the organization is evolving and continuing to improve the quality of life in our community," said Steven.



# Live Auction Items

## **A Week at The Woods Resort – Golf/Spa Getaway in Hedgesville, West Virginia -**

Retreat to the woods and spend a week with family and friends at The Woods Resort and Golf Club in Hedgesville, W.V. about 1.5 hours outside of the DC metro area. This three bedroom + loft sleeps 8 to 10 people comfortably and has two full bathrooms, a screened porch, hot tub, hammock and fenced back yard. The resort has two golf courses, multiple pools, tennis courts, fitness center, and hiking trails. The package includes passes to use all facilities except for golf green fees. No pets, no guests under 21, unless accompanied by a parent. Dates to be coordinated with the owners, available October 1, 2019 through September 30, 2020.

*Donated by Colleen & Ron Luzier. Valued at \$2,500*

**Flight in a World War II Bomber Panchito B-25** - Honor our parents and veterans with a ride for yourself and a friend in the world famous, World War II Bomber Panchito B-25. This flight is a once in a lifetime experience with plenty of photo opportunities in the air and on the ground and includes bragging rights! Numerous dates and local locations throughout the year from which you can choose.

*Donated by Delaware Aviation Foundation and Ken & Julie Cook. Valued at \$850.*

## **Original painting by artist J. Moffatt, titled Along the Potomac - Alexandria, VA.**

*Donated by Jan Elizabeth Moffatt. Value \$1,200*

**A Week at the Wyndham Palm-Aire, Pompano Beach, Florida** - Enjoy the best of southern Florida at Wyndham Palm-Aire. This stylish vacation resort is located in beautiful Pompano Beach, Florida, just a few miles north of Ft. Lauderdale and adjacent to the Palm-Aire Country Club golf courses. This spacious two-bedroom suite comfortably sleeps four privately or up to six guests with a queen sleeper sofa in the living area. The suite has a full kitchen, a whirlpool tub, dining area, and TVs throughout. Available the week of April 3 – 10, 2020. *Donated by Ken Gemmell. Value \$2,200*

**12 dazzling months of beauty from Edge Floral Event Designers** - Enjoy a fresh and beautiful arrangement of flowers crafted just for you, delivered to your doorstep each month for one year. Excludes holiday weeks; valid October 2019 - September 2020.

*Donated by EDGE Floral Event Designers. Valued at \$2,000.*

# Auction Rules

## **The governing rules of the CaringMatters Auction are as follows**

All sales are final. No exchanges or refunds on auction items are permitted. Everything will be sold "as is." Please read carefully the specifications, restrictions, and limitations.

By his or her purchase, the buyer waives any claims for liability against either CaringMatters or the donor of the property or services, and neither CaringMatters nor the donor is responsible for any personal injuries or damages to property that may result from the utilization of property or services sold.

# Auction Rules Continued

Unless otherwise specified, all auction items and services must be used within the time frame set out in the guidelines of each item. Unless specified, dates and times are to be arranged at the mutual convenience of the donor and the buyer. Gift certificates are not redeemable for cash.

All auction items must be paid for in full, tonight, by cash, check, or credit card. Unless otherwise specified, no returns, refunds, or exchanges are allowed. All items are non-transferable. We accept VISA, MC, AMEX, and Discover.

## **Silent Auction Rules**

Items offered in the silent auction will have bid forms in front of each item. You may bid by simply writing your bid number on the form and the next increment you want to bid.

You do not have to take the next available bid amount. You may write in the amount you really want to bid that is higher than the next increment. The next bidder must bid a higher amount than your bid to be successful.

Most items offer a guaranteed purchase price, simply write your bid number on the "BUY IT NOW" line. The bidding on that item is then concluded and no one may bid above your guaranteed purchase bid.

You may bid on any item in any silent auction section until it is announced that the silent auction is closed or until 7:30 p.m., whichever is later. A silent auction official will circle the top bid number and amount at the completion of the auction. At checkout, if your bid number is listed among the successful bidder numbers, you may claim your auction items at the checkout counter after 10 p.m. To see if you have won, signs will be posted outside the ballroom doors.

Please allow our volunteers the time they need to calculate all of the auction items. We want to ensure accuracy and the time allotted is necessary to do so. Please do not remove auction items from the tables. Items will be available at auction checkout after 10 p.m.

## **Live Auction Rules**

The live auction will take place during the dinner and continue without interruption until all items have been purchased.

Bidders remain seated. To enter a bid, the bidder raises his/her bid number, thus directing a signal to the auctioneer or to the spotter, whose job it is to relay bids to the auctioneer.

The highest bidder acknowledged by the auctioneer shall be the purchaser. In the event of any dispute between two bidders, the auctioneer shall have the sole and final discretion either to determine the successful bidder or to re-offer the item in dispute.

If the auctioneer determines that an opening bid is not commensurate with the value of the article offered, he may reject the same and withdraw the item from the sale.

On the "fall of the auctioneer's hammer," title to the item will pass to the highest bidder.

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Executive Director

Carol Walsh  
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CaringMatters.org  
301-869-HOPE(4673)

## About Us

CaringMatters (founded in 1989 as Hospice Caring, Inc.) provides compassionate social support services, without charge, through a trained volunteer network, serving children, adults and families facing life-threatening illness and experiencing grief. The organization's community and professional education programs increase awareness and action around end-of-life issues, advance care planning and grief.

Our small staff and a large volunteer network provides non-medical services, without charge, none of which are covered by Medicare or other insurance. Our direct services are delivered by screened and trained volunteers, all of whom have completed at least three full days of specialized training.

CaringMatters has been awarded the Maryland Nonprofits Seal of Excellence and has been named by the Catalogue of Philanthropy as one of the best small non-profit organizations in the Washington, D.C. area.

## Our Mission

CaringMatters provides social supports and community education so no one dies or grieves alone.

## Our Vision

CaringMatters envisions a community that accepts death as a part of life; where the processes of dying and grieving are embraced without stigma; where everyone has access to support services without charge; and where no one dies or grieves alone.

## Our Values:

- Presence, caring, and compassion
- Quality services that honor personal choices
- Culturally competent support, accessible to all
- Programs that make a positive difference
- Our volunteers and partners whose support is crucial
- Being an integral part of our community
- Responsible management of resources

## Our Service Area

We serve all of Montgomery County, Maryland. The Volunteer Helping Hands program serves patients wherever they reside (private homes, assisted living facilities, nursing homes, etc). Bereavement groups and educational sessions are held in schools and other convenient locations throughout the community.

# Programs

## Volunteer Helping Hands (Caregiving)

Volunteer Helping Hands, CaringMatters' patient and family program, offers short-term, practical, social and emotional support for people of all ages with a serious illness and no reasonable prospect of a cure. Services include, but are not limited to: companionship and emotional support, assistance with household tasks, respite care, patient advocacy, and limited transportation to appointments. Trained program volunteers serve patients wherever they reside (private homes, assisted living facilities, nursing homes, etc). CaringMatters is licensed by the state of Maryland as a limited hospice care program. While we do not provide medical services, we supplement medical hospice and also support patients who are still pursuing curative treatment.

## Bereavement Services

### Adult Support Groups

Bereavement support groups, facilitated by trained volunteers, allow participants to meet others who are also grieving, share their stories, and learn from one another. Specialized groups include adult child loss, parent loss, sibling or friend loss, spousal loss, and suicide loss. Additional groups are formed based on community need.

### Good Grief Clubs for Children

These seven- week support groups help children in grades K-12 explore their feelings, develop healthy coping strategies, and find comfort and safety in learning that they are not alone. These groups are facilitated by trained CaringMatters volunteers in partnership Montgomery County Schools, independent schools, and other community-based organizations.

### Family Nights

CaringMatters' Family Nights are designed for families who have experienced the death of a loved one. Each workshop is held approximately one week prior to a major holiday, so that families can learn coping tools, plan for how they will handle celebrations, and mark the absence of their loved one(s). Activities facilitated by trained volunteers encourage parents and children to create something together to take home, as a way to continue conversations about their loved ones and to help keep their memories alive.

### Camp Erin© Montgomery County

This overnight weekend camp for grieving children is part of a national network of Camp Erin programs. The camp serves children and teens ages 6-17 and offers age-appropriate discussions and creative, fun-filled activities designed to help children share their feelings with peers who have had similar experiences. Camp Erin Montgomery County is a partnership between CaringMatters, the Eluna Network, and Bar-T, a premier childcare provider.

## Community Education

Our Community Education program works to raise awareness and better equip people to address end-of-life and grief-related issues. We host educational sessions, offer continuing education (CEU) workshops for professionals, and facilitate dialogue on relevant topics in the community. CaringMatters also provides specialized workshops on Advance Care Planning, including resources to complete an advance directive, a plan for end-of-life care and the appointment of a health care agent.

**Strategic Goal:** This three year strategic framework (fiscal years 2020-2022), approved by the Board of Directors on September 11, 2019, serves as a blueprint for the future of CaringMatters. Annual performance measures will be used to monitor progress and identify necessary adjustments to the plan.

## Organizational Goals



Sustain funding to expand programs and perpetuate organizational longevity.



Ensure sufficient number of highly-qualified staff to manage volunteer workforce for the delivery of exemplary programs, meeting desired outcomes.



Recruit, train and nurture culturally diverse and linguistically appropriate volunteers to deliver services and support the organization.



Increase visibility to serve all Montgomery County residents, recruit volunteers, develop partnerships and increase donations.



Enhance electronic database and management reporting systems for programmatic and financial decision-making and accountability.

## Program Goals



Increase the number of people with serious, life-limiting illnesses served through compassionate caregiving.



Increase the number of grieving individuals and families served through peer support groups, camps, retreats and family programs.



Expand community awareness about serious illness, death and grief through educational events, social media, public awareness campaigns and professional workshops.

## Intended Program Outcomes



### Volunteer Helping Hands

#### Client Outcomes

- Reduce social isolation through emotional support
- Enhance independence through practical support

#### Family/Caregiver Outcomes

- Improve ability to fulfill family and work responsibilities
- Relieve the stress of caregiving



### Children's Bereavement

#### Good Grief Clubs, Camp Erin & Family Nights Outcomes

- Share and connect with peers who are also grieving
- Identify and talk about grief-related feelings
- Learn that grieving is normal, but unique, and doesn't have a timeline
- Develop tools/strategies to use during emotionally challenging times
- Cultivate a support network of trusted peers and adults
- Strengthen family communications through remembrances of loved ones

# Intended Program Outcomes



## Adult Bereavement

### Peer Support Group and Bereaved Caregiver Retreat Outcomes

- Identify and express feelings about loss
- Develop new tools to use in daily life during emotionally challenging times
- Learn that grieving is normal, but unique, and doesn't have a timeline
- Reinforce that self-care is crucial and deserved
- Cultivate a support network of trusted peers



## Community Education

### Community and Professional Development Event Outcomes

- Engage in constructive dialogue about end-of-life and grief-related topics
- Obtain information about community resources
- Integrate new knowledge into personal, volunteer and/or professional life
- Develop strategic relationships and opportunities for collaboration

# Our History

## 1989

- Hospice Caring, Inc. is founded
- Obtained license through the State of Maryland as a Limited Hospice Care Program
- Opened first office in Good Shepherd Lutheran Church in Gaithersburg
- Hosted first volunteer training
- Served first family through volunteer caregiving program
- Launched first bereavement support group

## 1990s

### 1990

- Hosted first Tree of Love Ceremony

### 1993

- Moved into larger office space at the Izaak Walton League Building in Gaithersburg

### 1996

- Recognized by the City of Gaithersburg with the Outstanding Organization Award

### 1998

- Held first Good Grief Club in partnership with Montgomery County Public Schools

## 2000s

### 2000

- Secured lease for Cottage from the City of Gaithersburg
- Held first Camp Caring for grieving children, ages 8-12

### 2001

- Hosted Cottage Renovation Grand Opening

### 2003

- Created and dedicated The Cottage Gardens

### 2005

- Named by Catalogue of Philanthropy for the first time as one of the best small nonprofit organizations in the Washington, D.C. area
- Received Community Service Award from Montgomery County Schools

### 2007

- Completed conference room addition in memory of Joshua Freeman
- Designated by Standards of Excellence for the first time with the Seal of Excellence

# Our History

**2012**

- Rated by GreatNonprofits as a Top-Rated Children and Families Nonprofit Organization
- Profiled in joint report from The Center for Nonprofit Advancement and Volunteer Frontier highlighting the effective use of volunteers for maximum impact

**2015**

- Launched Community Education program
- Expanded Good Grief Clubs to serve the county's diverse communities and developed bi-lingual videos and multi-lingual printed materials

**2017**

- Developed and implemented Family Nights program
- Held first Bereaved Caregivers Retreat
- Transitioned Camp Caring to Camp Erin, a national network of children's grief camps, doubling the size of camp and broadening the age range served

**2018**

- Rebranded as CaringMatters, including the launch of a new website
- Earned the GuideStar Platinum Seal of Transparency, showcasing results and impact
- Selected for the Nonprofit Village's Making A Difference Award
- Coordinated and trained a dedicated team of facilitators to deliver workshops on Advance Care Planning and the promotion of Advance Directives

**2019**

- Celebrated 30th Anniversary
- Updated bylaws to expand the infrastructure of the Board of Directors



## You Are the Key!

Like all of us, you care about the world you leave to your family. You want to know that the causes and organizations you care about today will continue to thrive in the future. **Making a gift from your estate to CaringMatters is the perfect way to build an enduring legacy.**

Over the last 30 years, we have touched the lives of over 18,000 people – providing compassionate support, empathy and understanding. As we look to the next 30 years, we are committed to reaching even more individuals and families in times of crisis.

**Please become a founding member of the CaringMatters Legacy Circle**, a group of compassionate and caring donors who want to ensure that their support for CaringMatters leaves a lasting legacy that reflects their values. Taking the lead in this effort, you will help others follow your example of generosity and philanthropy.

Legacy Circle donors will receive special invitations to CaringMatters events and recognition in our programs and materials throughout the year. With your gift of any size, you can lay the groundwork for a meaningful philanthropic legacy. Please contact **Allison Stearns at 301-869-4673 or [allisons@caringmatters.org](mailto:allisons@caringmatters.org)** for more information on making a planned gift to CaringMatters.

***Thank you for your past, present and future support!***





# Penny's Pearls

Thank you to these special donors who each contributed \$1,000 to celebrate our 30th Anniversary and our founder, Penny Gladhill

*Vivian & Raymond Bass*

*J.C Hayward*

*Fran & Bill Blot*

*Honoring Allison Henderson*

*Board Governance Committee*

*Tom & Clare Keller*

*Board of Trustees & Volunteers*

*Vandana Kharod*

*Sandra & Pete Bracken*

*Shirley & Gene Korth*

*Gilly & Jonathan Cannon*

*Lisa's Laddies & Lassies*

*Rosanna Coffey & Tim Stranges*

*Kathleen McCallum & Tori Tomlinson*

*Ken & Julie Cook*

*Joan & Ken Miller*

*Lisa & Sean Creamer*

*Barbara Ray*

*Erik Eden*

*Nancy & Joe Richardson*

*Linda and Paul Ellington*

*In Loving Memory of Lois P. Rockwell*

*Lee & Ken Fisher*

*Toni Robinson*

*Jerry & Carol Gimmel*

*Allison & Eric Stearns*

*Dylan Gladhill & Brady Bouillard*

*Lori Korth Swim*

*Steve & Jane Halpin*

*Jacquie & Steve Tennant*

*Pam & Bill Hard*

# BOWL-A-THON

to benefit CaringMatters

SAVE THE DATE!

Sunday, February 9, 2020, 2:00-5:00pm

BOWLMOR Lanes

15720 Shady Grove Road, Gaithersburg, Maryland

## Form Your Team Today and Join Us!

- Create a team of up to 5 people
- Recommended pledge is \$500 per team
- Bowling and shoes included
- Door Prizes!

### Sponsor!

\$1,000 Sponsorship includes:

- two bowling teams
- assorted CaringMatters swag
- name/logo on event web page and e-blasts reaching more than 3,000 Montgomery County residents

*Team Prizes for Highest  
Fundraising Totals  
& Most Pins Down!*

### For more information, contact:

**Leigh Bluestein** at (301) 990-7927  
or [leighb@caringmatters.org](mailto:leighb@caringmatters.org)

**Mark Mann** at (301) 255-0535 or  
[MMann@shulmanrogers.com](mailto:MMann@shulmanrogers.com)



Thank you to our corporate partners:

**BOWLMOR Lanes**

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 **CaringMatters**  
Facing Illness & Grief. Finding Compassion & Support.



Thank you to the staff and volunteers of CaringMatters for their dedication and selflessness in their work on behalf of the community. – Colleen & Ron Luzier

*“The great use of life is to spend it for something that outlasts it.”*  
– William James



*Congratulations to  
CaringMatters for  
30 years of  
heartfelt service to  
our community.*

---

*Toni Robinson*

In the “sea” of our  
Montgomery County  
Community, CaringMatters  
is one of its most  
lustrous “Pearls”!

Congratulations on  
30 years of service  
to our citizens.

In admiration and  
appreciation,  
*Carol Trawick*

Penny

THANK YOU  
for your

vision  
inspiration  
energy  
expertise

but most of all  
Your Love

we are so grateful  
the Bracken family

*To Allison:*

*For all you are,  
for all you do,  
the world is a  
better place  
with people  
like you.*

*-With gratitude,  
Irma Poretsky*



*A Tribute to  
Penny Gladhill  
and  
Lisa McKillop*

*For steadfast and extraordinary  
support in my journey as a  
Hospice Caring volunteer, an  
experience I treasure to this day.*

*With your inimitable guidance,  
CaringMatters continues to reach for  
the stars. There are no limits to the  
miraculous work you can do!*

*With gratitude  
Fran Blot*



Congratulations to Steve Ornstein on a well-deserved honor! Year after year, you share your time, talents and generous spirit to help CaringMatters grow and bloom. Thank you for everything you do for our community!

-Jeffrey Slavin



Congratulations Steve, on such an honorable award! Life is so crazy busy, but in all the craziness you always make time to help and support the things that are so important to you, such as this wonderful organization, CaringMatters. We are so very proud of you. You have been a shining example of giving back to the world. Sometimes when it seems there's not enough time to squeeze anything else in, you find the time. You always say if it's important, you find the time. You are such an important person in a lot of people's lives. Please take a moment to look around and see all who truly admire you. To all the volunteers who support CaringMatters, thank you for all you do!

- Connie, Brett, Jess, Cory, Michelle, Mom & Dad

With gratitude to Gerald Gimmel for decades of devotion and wisdom. Your board leadership has helped us become who we are today! Thank you!

- The CaringMatters Family

*Congratulations*  
to the 2019

PEARLS OF HOPE  
HONOREES

and all of your amazing volunteers!

**MC**

**MONTGOMERY COLLEGE**

Celebrating the  
30 years of  
CaringMatters' service  
its fine people provide  
to Montgomery County  
residents with  
compassion,  
at no cost.

Our appreciation and  
deep respect.

*Sara and Jim Harris*

*Thank you to all the  
staff and volunteers at  
CaringMatters for  
providing such loving  
services and care.*

---

*The Ronald and Joy Paul  
Family Foundation*

Dear Penny,

You have created an  
amazing organization that  
serves the needs of people  
seeking compassion,  
support, and a hand to hold.  
Your caring spirit and  
dedication is an inspiration  
to all who know you. Thank  
you for everything you do  
for the volunteers, the  
clients and the staff of  
CaringMatters.  
Congratulations on 30 years  
of compassionate support  
and hard work!

-Cecilia Thonet

Congratulations to  
our good friends,  
**Irma Poretsky &  
Steven Ornstein,**  
for their well-  
deserved awards!

- Gary London, MD and  
Marcia Nusgart, RPh



In honor of Irma Poretsky, thank you for your compassion and dedication to CaringMatters and our entire community.

- Rozelle and Barry Grossman

---

*To the CaringMatters Staff,  
Honorees and Volunteers,*

*We wish to thank you for your unusual and exceptional service to Montgomery County.*

*Each one of you is a very special person sharing your love.*

*Our blessings to you,  
Steve and Jacquie Tennant*

---

Thanks to all the staff and volunteers, past and present, for 30 years of wonderful service to our community. Congratulations and best wishes!

---

Tom and Clare Keller

Heartfelt congratulations to The Extended CaringMatters Family on 30 truly phenomenal years...! With pride, nostalgia and affection,

Vivian and Ray Bass



Dearest Irma,

*Thank you for all the wonderful things you do in this community and in Israel.*

*May you always enjoy good health.*

*I will remember both you and Lester as exceptional people.*

Fondly, Dinky



---

We appreciate the caring support that CaringMatters has given the Montgomery County community for 30 wonderful years. Congratulations to Penny, Allison, the current staff and all who have served.

- Pam and Bill Hard

---

Dearest Steve,

I'm so happy that you're being honored by CaringMatters, for your many contributions of both self and creations.

The compassion you exhibit for others is extraordinary.

Fondly, Deana

*Thank you, CaringMatters for 30 years of compassionate service to those grieving or facing end-of-life issues.*

*Congratulations to tonight's honorees:*

*Irma & Lester Poretsky*

*Steven Ornstein*

*M&T Bank*

*Special thanks to CaringMatters' Founder and Volunteer Helping Hands Director, Penny Gladhill - You are a true inspiration!*

*Sean & Lisa Creamer*

In loving memory  
of my husband,  
John Shanley

-Marlene Shanley

*To Penny and all the  
staff of CaringMatters,  
Congratulations  
on 30 years!*

*- The Ogg Family*

Thank you to the team  
at CaringMatters. You  
provide invaluable services  
and are a true gift to the  
local community.

- Shari Ploshnick

*In honor of Irma Poretsky,  
Audrey Rothstein and  
Allison Stearns*

*-Sherry & Bruce Feldman*

*Harriet and Bob Friedman  
celebrate Irma Poretsky's  
lifetime of generous  
contributions to  
worthy causes.*

The time and effort  
devoted by the  
volunteers to  
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in helping so many  
people.

Steven & Susan VanGrack



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### Honorees

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CohnReznick  
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and would like to thank  
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continued support and  
dedication.

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*Thank you to all of the  
staff & volunteers at  
CaringMatters for their  
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*-Raffa*  
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extraordinary work you do.

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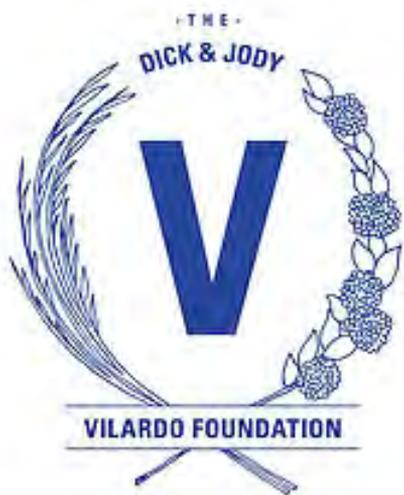
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